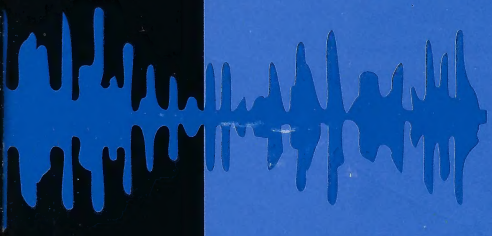
eGo™

Interactive Digital Audio



Getting eGoing

i2Go Guide to Getting Started

Please be sure to check the www.i2Go.com website for a complete User Manual and Tips for Advanced Users.

www.i2Go.com/help/eGo

i2Go.com Internet To Go

Getting eGoing

Interactive Digital Audio

i2Go Guide to Getting Started

Version 1.2

December 1999

i2Go.com, LLC
(888)-388-i2GO
support@i2Go.com
www.i2Go.com

Dear Customer,

Thank you for purchasing a new eGo™ Interactive Portable Digital Audio (MP3) Player from i2Go.com.

This "Guide to Getting eGoing" is meant as a primer to help you set up and begin enjoying your eGo. The eGo gives you much more than the ability to manage and listen to music play lists. Coupled with i2Go's MP3Agent® desktop software application, the new player enables you to plug into a personal computer, select programming such as music play lists and other audio from the Web, and download it for later play on the car stereo. It also has unique interactive features to convert e-mails into audio and record responses or notes as an MP3 file, which then can be sent attached to an e-mail when the eGo is reconnected to a computer.

To achieve full functionallity of your eGo player, this guide should be used with the MP3Agent software included with your purchase.

Although we have tried to anticipate all your needs, we have also tried to keep this primer simple and straightforward. The eGo is packed with features and is upgradeable, customizable, and programmable. For additional instructions and advanced user tips, as well as troubleshooting and FAQs. please be sure to check the website. Updates to this guide will also be posted to our site.

For safety reasons, we strongly suggest using extreme caution while driving when operating the eGo while the car is in motion.

You will enjoy your new eGo for years to come because we have designed it with the future in mind. Thank you again for purchasing an eGo.

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Interactive Digital Audio

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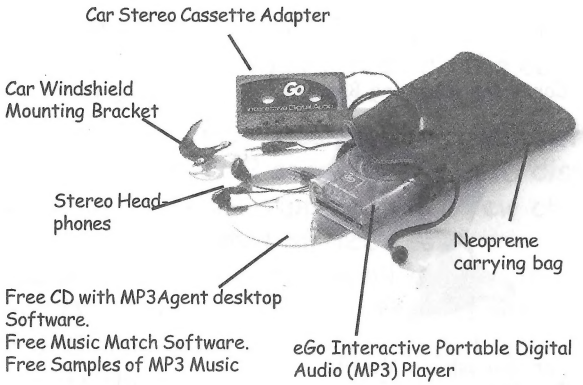
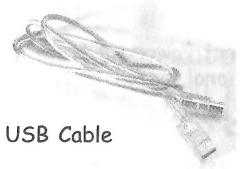
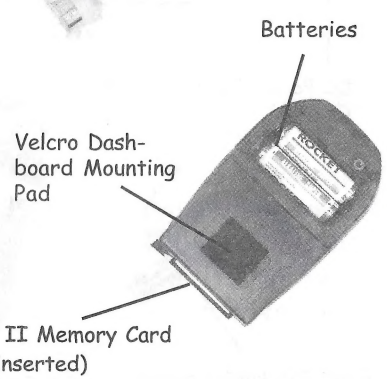
Content & Accessories

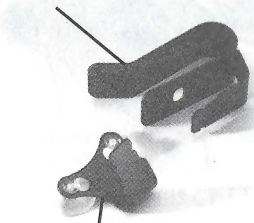

Car Stereo Cassette Adapter
Car Windshield Mounting Bracket
Stereo Head-phones
Neopreme carrying bag
Free CD with MP3Agent desktop Software.
Free Music Match Software.
Free Samples of MP3 Music
eGo Interactive Portable Digital Audio (MP3) Player





Content & Accessories Continued

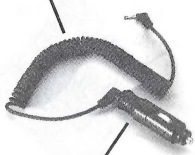
Car Visor Mounting Bracket



Car Windshield Mounting Bracket

Direct Power wires for optional installation

DC Power (12v) Cables for Car



Cigarette lighter adapter

Car Cassette Stereo Adapter

Getting Started

1. Plug the eGo into your PC using the USB cable provided. Plug the square end into the eGo and the flat end into your PC's USB port.
2. Turn the eGo on by pressing the power button and holding it for 2 seconds. The LCiD display will display "hello", run through a few checks and return a prompt of "i2Go.com".
3. You are now ready to install and begin using the MP3Agent desktop software with your eGo. Simply insert the CD provided with your eGo. If the install wizard does not begin automatically, double click on the MP3Agent icon on the CDRom drive to begin installation. Installation takes about 2-3 minutes and the wizard will walk you through it. If you have already downloaded and installed the software from our website or another CD, skip this step.
4. Now you're ready to begin building your library of digital audio music and content. You can download digital audio music, news, sports, weather, or whatever you want from www.i2Go.com (and many other websites) using the MP3Agent software and its scheduling features. You can also load the sample MP3 music files provided on the CD that came with your eGo - these are already in MP3 format and can be loaded directly onto your PC and your new eGo in seconds. You can also create

your own music from CDs you purchased using the free MusicMatch Juke Box Software provided on the CD.

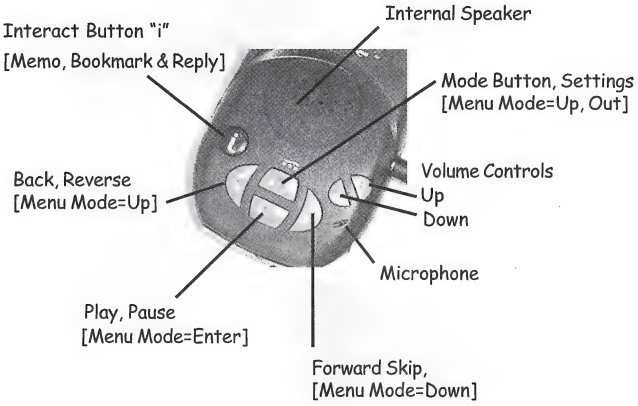
5. You are now ready to begin loading your music from your PC to your new eGo. Simply drag and drop the files within the MP3Agent software to organize your playlists or load them directly on to the player. Load them one at a time or organize them into playlists and use the "hot synch" button in the MP3Agent software to do it all at once.

For more detailed information on storing, organizing and downloading MP3 files using MP3Agent, please see the MP3Agent help menus.

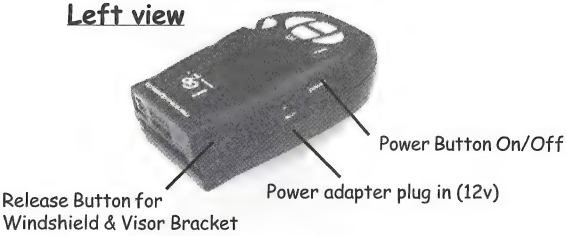
The following chapters go into greater detail on how to work with the eGo.

Overview of the eGo Hardware

Button & Controls Guide (Top View)



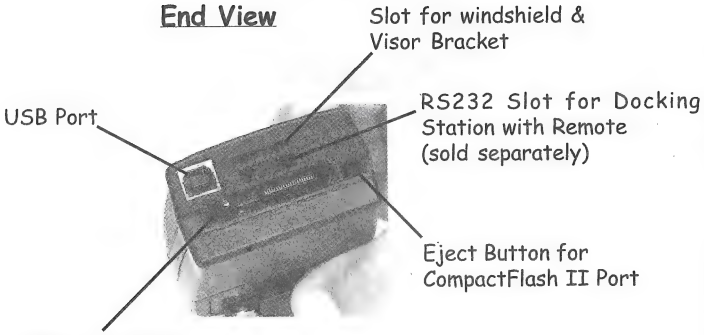
Left view



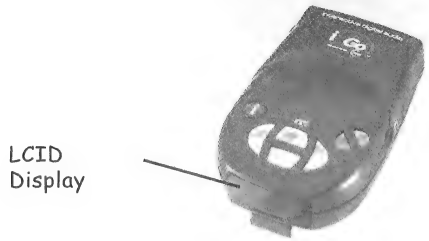
Overview of the eGo Hardware Continued

Right View

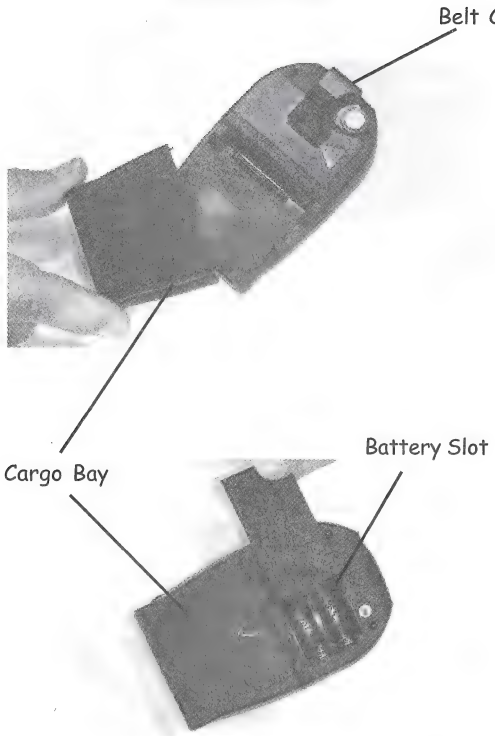
End View



Front View



Bottom View



Bottom View (shown without belt clip)

Installing and Using your eGo in the Car - Powering your eGo

Plug the cigarette lighter adapter into the external power jack next to the on/off button on the left side as shown. Plug the other end into the cigarette lighter in your car.

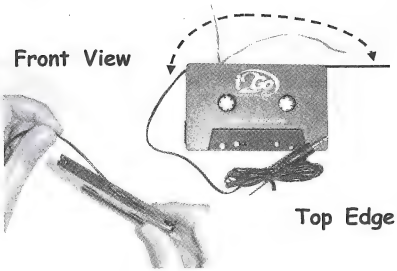
The eGo also comes with power cables to install in your car if you cannot or do not wish to use the cigarette lighter. We recommend that you have the power cord installed by your car dealer, a reputable local car stereo installer or dealer, or a certified mechanic.

Using the Car Stereo Cassette Adapter

The car stereo cassette adapter has a reversible cable to allow the cassette to be inserted in either direction length wise, or used in front loading stereos often found in older stereo systems.

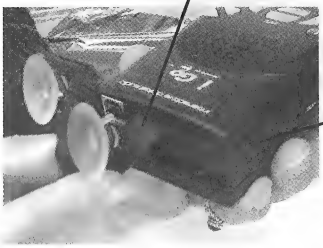
You will have to set the direction of the wire lead on the cassette adapter only once to be compatible with your car stereo default direction. To determine which direction to set the wire place the adapter in the car stereo while connected to the eGo and hit <<play>> on the eGo. If it plays without changing direction on your stereo, then you're all set.

If you don't hear anything, press the reverse button on the car stereo. If you then hear the music, then you will need to reverse the direction of the wire lead as shown in the diagram below.



Inserting the Windshield and Visor Brackets

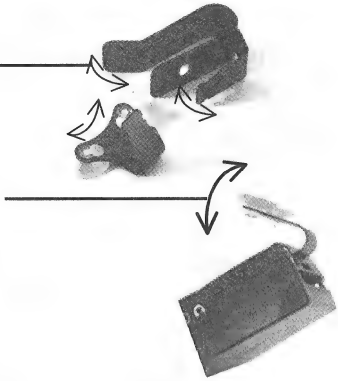
To insert the windshield and visor brackets, simply slide the end with the cutouts into the top slot on the back of the eGo, as shown. Push gently to snap into place.



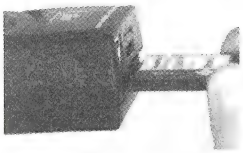
To remove the eGo from the bracket, press and hold the release button while removing the player from the bracket.

Fitting the Windshield and Visor Brackets

Gently bend brackets along axis as shown to improve the fit on visor and windshield. Position as needed for best viewing and secure fit.

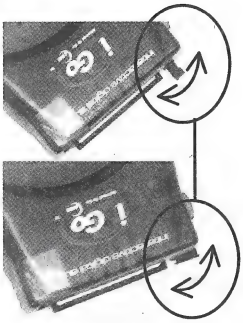


Installing CompactFlash II Memory Cards:

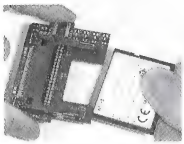


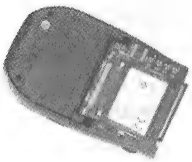
Make sure your eGo is turned off when inserting or removing memory cards.

- To insert the CompactFlash II memory card in your eGo, slide the receptacle end of the card into the memory slot at the rear of the player as shown. The CFII card has a ridge at the back of the card which should be facing up. ***Do not force the card in.*** Turn the card and reinsert if it does not slide into the slot easily.
- When the card is in, press firmly but gently until the card snaps into position. The eject button will pop up. Fold the eject button down to avoid breakage.
- You are ready to play.



Installing a <u>second</u> CFII Memory Card: Installed in the Cargo Bay using the optional Expansion Port (sold separately).





Make sure your eGo is turned off when inserting or removing memory cards.

- Remove the cargo bay door as shown. We recommend inserting the Compact Flash II card into the expansion port before inserting the port into the cargo bay.
- Slide the card into the slot as shown, with the label facing up. Press firmly but gently until the card snaps into place.
- Next, snap the expansion port with the card already installed into the cargo bay as shown. The card should snap into position quite easily with only a small amount of pressure. Do not force it. When it is installed, the card should move in your hands if flexed to prevent breakage.
- Reattach the cargo bay door and turn the player on.
- To remove and replace the CFII card, we recommend following the same procedure by snapping the entire port out of the cargo bay.

Navigating the Menu:

Control and navigation buttons:

Mode ~ - To enter the settings menu during playback or go up out of a Menu folder or playlist.

Play/Enter ⏯ - To enter a folder, begin playing or pause playbacks directory or playlist.

Forward (down)⏭ - To scroll through current menu, directory, or playlist level.

Back (up)⏮ - To scroll through current menu, directory, or playlist level.

Volume +/- - To adjust settings up or down or toggle features on and off.

Interact "*i*" - To begin and end recording of replies or memos. Press and hold button for one (1) second to begin and end recording.

Note on the A/ and B/ naming convention used in the eGo: *The convention of referring to the Compact Flash II cards in the eGo is similar to that of drives on a PC. If there is only one CFII card in the eGo, either in the CFII slot or in the optional expansion slot, the eGo will use that card as the A/ drive regardless of which position it is in. If your eGo has two CFII cards-one in the CFII slot and the optional expansion port-the CFII card in the cargo bay expansion port is designated as the A/ drive.*

eGo Menu Layout:

For the most up-to-date Menu items, please reference the Quick Start Guide included with your player.

Changing settings during playback and creating file specific (ID3V1) settings:

During the playback of a file, you can adjust the settings of the eGo. To do this, simply hit the Mode button during playback to enter the settings menu.

- You can then change settings using the navigation buttons. To return to normal play mode exit the settings menu by hitting the mode button again. This will not interrupt the playback.
- Another feature of the eGo is the use of ID3V1 to set file specific levels for bass, treble and other settings.
- When that specific file is played, the settings will be adjusted for that song.
- To do this, enter the settings menu by pressing the Mode button during playback.
- Adjust the settings as needed, then turn on the ID3V1 feature by navigating to it in the settings menu and pressing the + button on the volume control to turn it on.
- Your settings will now be saved with the file and the eGo will use these whenever it plays that file.
- If the ID3V1 feature is off, or settings are adjusted when nothing is playing, the settings will become the new default levels.

Interact (i) Features

EMail2Go - Listening and responding to email

To Listen:

- First, setup your email account with the MP3Agent desktop software.
- Then, simply add email to your playlist and the agent will automatically retrieve your email, convert your messages to audio using the synthesized voice you select, and load the new email messages into your player.
- To listen to your messages, simply navigate to the "email" section of the menu and hit <<enter>>(play button).
- You can scroll through your email messages and listen to them using the playback control buttons on the player.

To respond:

- Simply press the <<interact>> "i" button once during the playback, or at the end of the message.
- Begin speaking to record your response.
- When you are done, hit the "i" button again to end recording. Your replies are stored as MP3 files in the directory labeled "Replies".

To review:

- Navigate to your responses. You can record multiple responses to an email, MP3Mail or MP3Chat.

- To delete a response, use the MP3Agent from your computer.

To Save & Send:

- Responses are saved in your own voice and sent to the recipient as an MP3 file. Responses are not converted to text by the MP3Agent. You can record, review, record a second or third reply, forward the message, add recipients in the MP3Agent, or delete a response.

To send to multiple recipients:

- You can send one message to many people. To do this, select an email reply stored in the outbox subdirectory of the MP3Mail Playlist on your MP3Agent.
- Choose "view" in the menu to bring up the "response" window which provides you the familiar choices from a regular email program.
- Include the addresses of all the people you would like to send to.

MP3Mail - Listening and responding to MP3 files attached to emails

If you have setup your MP3Agent to retrieve and load your email, the MP3Agent will automatically load any MP3 files attached to incoming emails into your eGo. These MP3 files will be stored along with your emails in the "email" directory on the player.

- You can then listen to songs, audio content, or

messages recorded by your friends and colleagues. These files will play as a normal MP3 files following the email message they are attached to.

- You can respond to the email or MP3 file simply by hitting the "i" button during, or at the end of playback. (See the "*EMail2Go - Listening and responding to email*" for complete instructions on how to respond and review email replies.)

MP3Chat - Listening and responding to MP3 voice messages

MP3Chat uses the eGo's capabilities of Email2Go and MP3Mail to allow users to send voice messages back and forth directly from their eGos.

- Begin by sending an email to a friend or colleague, who has an eGo and is setup to listen to their email through the player.
- If you wish, you can record a voice message using the memo function on the eGo and then attach it to an email and send it via the MP3Agent.
- Your friend can then respond to the email using the eGo to record a voice response which will be sent back to you and automatically loaded into the player via the MP3Agent.

- You can then send and respond as much as you want to this friend.
- You can also add friends to the chat through the MP3Agent by including them in the distribution list of the email sent out. It's fun and can be a great way to keep in touch.

Voice Recorder / Memo Function

The eGo can also function as a solid-state recording device.

- During the playback of any audio content (say, a newspaper article), you can press the "i" button to pause playback.
- Then, dictate your comment.
- When finished, press the "i" button again and the playback will resume.

A "Reply" can only take place during playback of a file previously downloaded from your MP3Mail Playlist on your Agent.

- Follow the exact procedure as with "memos" . These memos and replies are stored on your eGo and displayed in the appropriate playlists in the MP3Agent.
- When you want to send a reply, you'll find the file in the "Outbox" subdirectory of the MP3Mail Playlist.

eGo Power usage

I2Go.com has tested the eGo to determine average battery life. Of course battery life depends on a number of factors including the type of batteries, the playback bit-rate, use of Microdrive devices, and use of the built-in speaker. Below are the results of our tests showing the approximate time you can expect the player to last on a single pair of AA batteries. I2Go is in the process of developing new power management software which will extend battery life. This software upgrade will be downloadable from our website and will be automatically loaded to your eGo.

1. DURACELL Alkaline 5 Hours
2. DURACELL ULTRA 5.5 Hours
3. Energizer Lithium 9 Hours
4. Radio Shack 1.2V 1300mAh NiMh rechargeable 4 Hours

Please Note: We do not recommend the use carbon based batteries in the eGo as battery life for this type of battery is very short in electronic devices such as an MP3 player.

Please Note: The IBM microdrive should only be used with external power or USB cable due to its large power requirements.

Power usage is dependent on bitrate and sample rate approximately as follows:

320Kbps,	44Khz +10%
128Kbps,	44Khz -0-
56Kbps,	22Khz - 20%
32Kbps,	11Khz - 30%
18Kbps,	8Khz - 40%

- At 32Kbps the unit uses 30% less power, but may last significantly longer than 30%, because the lower the current draw from a battery, the more total power you can get out of it.
- Using the internal speaker instead of headphones will decrease battery life by approximately 8%
- Changing the batteries with the power adapter or USB cable connected will keep unit from loosing the time and any stored presets. It may last a few seconds without any power anyway.
- Adapter input requires a 300ma 9-18VDC input with positive as the center pin.

Life test performed with a player using 128Kbps 44Khz MP3 stream. The unit is connected with headphone jack, so the speaker is disabled. The LCD display backlight turns off in approximately 10 seconds after power up, unit is allowed to run continually until batteries are dead.

Special Note on Powering Your eGo Interactive Portable Digital Audio (MP3) Player was designed primarily for use in the car and is equipped with DC power cables. The eGo is also equipped to run on two standard AA batteries, or can be powered from the USB port on your computer, or an external AC power adapter (sold separately). For best operation, it is recommended to use an external power source when available to get the best performance from your eGo and preserve battery life.

Special Note to MicroDrive™ Users: The IBM MicroDrive Compact Flash cards are not solid state memory cards. Since they are mechanical devices (just like the hard disk in your computer), they draw a great deal of power when they are running and **can be damaged by power interruptions** (such as low battery levels). As such, it is not recommended to run the player on batteries when you are using MicroDrive devices. When using MicroDrives in the eGo, the player will need to be plugged into an external power source such as the car lighter, the USB port, or an AC power adaptor to run properly and to protect the MicroDrive.

Certification Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and radiates radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna (television, radio, etc.)
2. Increase the separation between the equipment and receiver.
3. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for additional help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Contact i2go.com, 41 Perimeter Center East, Suite 660, Atlanta, Georgia 30346. Technical Support tel. (770) 481 - 0098. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

"In case of electrostatic discharge, the unit may need to be power cycled (tuned off and then on) to resume normal operation."

Warranty Information

Your eGo and all accessories comes with a one-year warranty. i2go.com, LLC, i2Go.com warrants the eGo against defects in material and workmanship for a period of one year from the date of purchase from i2go or an authorized i2go agent. This warranty applies only to the original purchaser of the eGo kit and is not transferable. This warranty does not cover any incompatibilities due to the user's computer, hardware, software or any other related system configuration in which i2go interfaces. Proof of purchase will be required before any warranty consideration by i2go.

This warranty does not cover any damage caused by negligence, non-authorized modifications, or parts installed without prior written permission from i2Go.com.

This warranty does not apply if the product has been damaged by accident, abuse, misuse, or misapplication, nor as a result of service to the product by anyone other than by i2go.

i2Go is not responsible for any lost profits, lost savings or other incidental or consequential damages arising out of the use of, or inability to use, this product. This includes damage to property and, to the extent permitted by law, damages for personal injury. This warranty is in lieu of all other warranties including implied warranties of merchantability and fitness for a particular purpose.

Some states do not allow limitation of implied warranties, or exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may have other rights, which may vary from state to state.

This warranty applies only to this product, and is governed by the laws of the State of Georgia.

Further Information / Contacting i2Go.com

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Atlanta, Georgia 30346
P(770) 481-0098 or (888) 388 i2Go
F(770) 481-0441
www.i2Go.com - Where the Web Meets the Road
Technical Support & Customer Service-support@i2go.com

eGo
Interactive Digital Audio

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.com

24-Hour Technical Support is available at:

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